

Cast & Crew: ONE Burbank's First Customer



ONEBurbank is a suite of BWP fiber optic services offered to Burbank businesses looking for exceptionally fast and reliable bandwidth. ONEBurbank rolled out in December 2010 and customers continue to sign up for the popular service.

When BWP formally launched its new fully monitored and managed fiber optic offerings, Cast & Crew was first in line to receive them. They became ONE Burbank's first Dedicated Internet Access (DIA) customer in early 2011.

"In 2011, we decided to move our corporate headquarters to a new location about two miles away," said Daniel Gutierrez, Director of Infrastructure and Operations for Cast & Crew. "We reached out to BWP to establish a temporary fiber connection between our new headquarters and our old location so that we could easily migrate and consolidate our two data center locations."

During discussions with BWP staff, ONE Burbank manager John Cassidy mentioned that new fiber optic offerings would be made available in the very near future. For Cast & Crew, this was perfect timing, and Gutierrez requested a quote.

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"We were amazed at the cost savings BWP was proposing compared to other providers. We were a bit concerned about the quality we might be getting because we would be one of the first to sign on to this new service."

In the end, Cast & Crew took the chance and hasn't looked back since. "The ONE Burbank service has worked flawlessly since we established it. It was a great pleasure working with BWP staff at all levels of the organization, and they made the process of establishing service a great experience. I'd definitely recommend any business in the City of Burbank to look into ONE Burbank's offerings and compare them to other providers. For the quality and level of service they provide, they are very competitive."

ONE Burbank services are offered at many business locations throughout Burbank. For more information, please e-mail support@oneburbank.com or call 818-238-3113 or for pricing and details on availability in your area.