

# Electric Service Classification

Look for the “Demand Charge” on your Municipal Services to determine if your Commercial Account is Medium, Large, or Extra Large General Service.

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**CITY OF BURBANK**  
**Burbank Water and Power**  
Always There for You!  
164 W. Magnolia Blvd. Burbank, CA 91502  
(818) 238-3700 | Monday - Friday 8am - 5pm  
[burbankwaterandpower.com](http://burbankwaterandpower.com)

Customer: OFFICE GLAM  
KELLY KAPOOR  
Account #: 1123000006  
PIN: 123456  
Bill Date: 12/26/25

Previous Balance:	Payment(s) Made:	Current Charges:	Amount Due:	Current Charges Due:
\$3,514.53	-\$3,514.53	\$3,313.76	<b>\$3,313.76</b>	<b>01/16/26</b>

1.5% late fee applies after due date

**Meter System Project : Burbank Water and Power is Coming to Your Block**  
Electric meter replacements may cause brief outages; water meter module installs will not.  
**Learn More At**  
<https://bit.ly/MeterSystemProject>

**Summary**  
Electric: \$3,313.76  
Total: \$3,313.76

**Electric (kWh)** Service Address: 164 W MAGNOLIA BLVD, BURBANK CA 91502-1232

Period:	Days:	Off-Peak kWh:	Mid-Peak kWh:	On-Peak kWh:	kVA:
11/23/25-12/23/25	30	8,355	7,564	0	38.112

Meter #: 1-0001

**Meter Usage History (in kWh)**

Winter Mid-Peak: 7,564 kWh @ \$0.0407 = 307.85  
Winter Off-Peak: 8,355 kWh @ \$0.0137 = 114.46  
ECAC: 15,919 kWh @ \$0.1178 = 1,875.26  
Demand Charge: 38.112 kVA @ \$15.11 = 575.87  
Service Charge: 29.18  
In-Lieu Transfer: 203.18  
State Energy Surcharge: 4.78  
Utility Users Tax: 203.18  
Electric Service Total: \$3,313.76

Pay your bill online at [burbankwaterandpower.com](http://burbankwaterandpower.com). Please return this portion with your payment when sending a payment through mail. **Do not send cash.**  
Make checks payable to: Burbank Water and Power.

Account Number:	Total Amount Due:	Current Charges Due:	Project Share Donation:	Amount Enclosed:
1123000006	<b>\$3,313.76</b>	<b>01/16/26</b>	\$	\$

REMIT TO:  
BURBANK WATER AND POWER  
P.O. BOX 631  
BURBANK, CA 91503-0631

OFFICE GLAM  
KELLY KAPOOR  
164 W MAGNOLIA BLVD  
BURBANK, CA 91502-1232

164 W MAGNOLIA BLVD, BURBANK CA 91502-1232	
Mid-Peak kWh:	On-Peak kWh:
7,564	0
Winter Mid-Peak:	7,564 kWh
Winter Off-Peak:	8,355 kWh
ECAC:	15,919 kWh
Demand Charge:	38.112 kVA
Service Charge:	
In-Lieu Transfer:	
State Energy Surcharge:	
Utility Users Tax:	
Electric Service Total:	

## Demand Charge

BWP categorizes its commercial accounts by Electric Service Classifications: **Small, Medium, Large, and Extra Large General Service.**

These categories are based on the peak demand. Peak demand is the highest demand that has occurred over a set period of time on your account. This is measured in **Kilovolt Amperes (kVA)** and is billed under “Demand Charge.”

The chart below will help you identify which electric services classification your account is based on the kVA displayed next to your Demand Charge.

In the example to the left, the kVA is 38.112 and is a Medium General Service account.

Electric Service Classification	kVA
Medium	20—250
Large	250—1,000
Extra Large	1,000+

**This is a sample bill.** Your bill may only have some of the services shown.

## Small General Service

If you do not see a Demand Charge on your bill, that means that you have a peak demand less than 20 kVA. Your account is classified as Small General Service.

Learn more at [BurbankWaterAndPower.com/electric/rates-and-charges](http://BurbankWaterAndPower.com/electric/rates-and-charges)