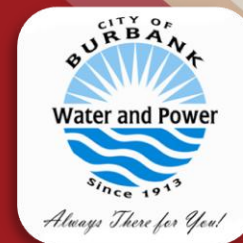


BWP AIR-CONDITIONING TUNE-UP PROGRAM

RESIDENTIAL AND COMMERCIAL



PROGRAM DETAILS

BWP is working with Proctor Engineering Group, developer of the CheckMe!® air-conditioner and heat pump maintenance program, to provide a subsidized Air-Conditioning Tune-Up Program to BWP **residential and commercial customers.**

Proctor Engineering trains and certifies area contractors to test, diagnose, and optimize central A/C systems, including central heat pumps, using the CheckMe! computer diagnostic system which provides a precise way to check two of the most common A/C problems:

1. **Refrigerant charge**
2. **Improper levels of air flow**

BENEFITS OF PARTICIPATION

- ✓ Save up to \$110 on the cost of tuning-up your central A/C system.
- ✓ Reduce cooling bills by up to 40 percent.
- ✓ Enjoy a more comfortable living space with healthier indoor air quality.
- ✓ Your cooling system equipment will last longer.
- ✓ Your system will require fewer repairs.
- ✓ Help protect the environment by reducing energy consumption.



Technicians are trained and certified to correct the systems efficiency as close as possible to the manufacturer's specifications. The technicians report before and after test results to Proctor Engineering to ensure your central A/C system is running optimally. Proctor then sends a certificate directly to you showing the results of the before and after tests so you have peace of mind knowing the tune-up was done right.

Each contractor receives the same incentive from BWP but may charge a different fee based on their cost of doing business. BWP encourages you to call contractors to ask for pricing for the tune-up services to help select the contractor that's right for you.

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WHAT TO EXPECT

Step One: Select a contractor that has technicians certified to provide the A/C tune-up using the online contractor list located on the BWP A/C Tune-Up webpage: <http://www.burbankwaterandpower.com/incentives-for-residents/ac-tune-up-program> or call (818) 238-3730.

Step Two: A certified technician will measure your central A/C unit's system performance and report the results to the CheckMe! center. The results are computer analyzed and precise information on **refrigerant level and airflow** is immediately reported back to the technician.

Step Three: If there are any adjustments needed, the technician will present you with a cost estimate and once you approve, will make the needed adjustments.

Step Four: The technician will remeasure the system's performance and report back to the CheckMe! center to get confirmation your A/C is operating optimally.

Step Five: You will receive a CheckMe! certificate in the mail directly from Proctor Engineering detailing the test results so you have the peace of mind knowing your system was tuned-up correctly.

SERVICES OFFERED

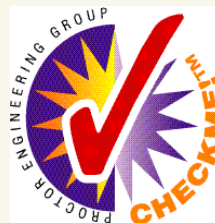
- ✓ Cleaning of the outdoor coils.
- ✓ Air filter replacement.
- ✓ Refrigerant charge check and adjustment.
- ✓ Air flow check and adjustment.
- ✓ High efficiency furnace fan motor upgrade or Enhanced Time Delay installation.

WHO IS ELIGIBLE

- ✓ Burbank Water and Power customers (Home or Business.)
- ✓ You'll need to use a participating CheckMe! contractor.
- ✓ Central A/C or heat pump system must be working.
- ✓ Window or portable air-conditioners do not qualify.
- ✓ Water cooled systems are not eligible.

MY FAVORITE CONTRACTOR IS NOT ON THE LIST?

Contractors may join the program at any time. Please have the contractor call Sheree Sims, Proctor Engineering Group at: Office (760) 369-9256, Cell (415) 578-8199, Fax (760) 369-9269.



Visit Proctor Engineering Group's website for CheckMe! frequently asked questions: <http://www.proctoreng.com/checkme/faq.html>

GET MORE from your AIR CONDITIONER with ETD (Enhanced Time Delay)

Save up to 15% on your cooling bill

Did you know that as much as one third of the cooling done by your air conditioner is wasted?

In California, air conditioners dehumidify the air more than is needed. About 30% of the work done by most air conditioners ends up as water running down the drain, which is a very expensive way to water your lawn.

What if there was an inexpensive way to recover the wasted cooling?

There is! It's called ETD (Enhanced Time Delay) and it turns the extra dehumidification back into what you want from your air conditioner - cool air.

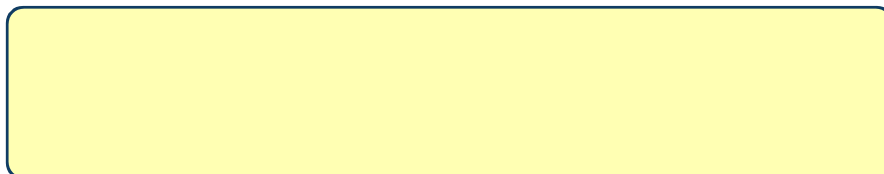
That sounds great, but will it work for me?

ETD works on most central air conditioning systems. It saves you money without sacrificing comfort. In fact, the only difference you'll notice is the indoor fan will run a little bit longer.



Burbank Water and Power

is offering ETD at a discount through participating HVAC contractors. Your CheckMe!® Certified contractor:



CUT YOUR FURNACE ELECTRIC USE UP TO 50%

and save up to 28% on your cooling bill

With a high efficiency
furnace fan motor upgrade

Did you know that your furnace is costing you money on your cooling bill?

Air conditioners use the furnace fan to blow air inside the house. Standard furnace fan motors are inefficient, which makes your air conditioner use more energy.

Did you know that new top-of-the-line furnaces have a different type of fan motor that uses much less energy?

Until now, these motors were very expensive and were only available in top of the line furnaces. Concept 3 changes all of that. Now you can enjoy the benefits of a high efficiency motor in the furnace you already own at an affordable price.

Did you know that 30% of the cooling done by your air conditioner is wasted?

In California, air conditioners dehumidify the air more than is needed. A third of the work done by most air conditioners ends up as water running down the drain, which is a very expensive way to water your lawn! Concept 3 has advanced climate optimized fan controls that capture the wasted cooling, saving you even more energy and money.

Do you run your fan all the time for air filtration or constant ventilation?

Concept 3 cuts fan energy use during constant ventilation up to 80%. For a typical household in the US this means **savings on your electric bill of over \$400 per year.**

Burbank Water and Power

is offering Concept 3 at a discount through participating HVAC contractors. Your CheckMe!® Certified contractor:

